

PRIVACY & COOKIE POLICY

This page describes how to manage the cookies on our website www.robans.com. The information is provided only for the ROBANS S.R.L. website and not for other websites that may be consulted by the user via links.

WHAT ARE THE DATA CONTROLLER'S CONTACT DETAILS?

Data controller

ROBANS S.R.L. Via Torino, 9/b, 56038 Ponsacco (PI)
E-mail: info@robans.com - Telephone: 0587 735580

WHAT DATA DO WE PROCESS?

- **Automatically collected data**

The computer systems and software procedures used to operate the website acquire, during their normal operation, some personal data whose transmission is implicit in the use of Internet communication protocols. This information is not collected in order to be associated with identified interested parties, but by its very nature could, through processing and association with data held by third parties, allow users to be identified. This category of data includes the IP address or domain name of the device used, the operating system, the model and brand of the device, the telephone operator, the URI (Uniform Resource Identifier) addresses of the resources requested, the time of the request, the method used to submit the request to the server, the size of the file obtained in response, the numerical code indicating the status of the response given by the server (successful, error, etc.) and other parameters relating to the operating system and the computer environment of your device. This data is used to process anonymous statistics on the use of the website and to check its correct functioning.

- **Data provided voluntarily by the user**

If you choose to interact with any forms or send e-mails to the addresses on our site, the Controller may acquire the information provided by the user (e-mail address and type of request). The user is responsible for the accuracy of the personal information sent to the Controller.

- **Cookies**

Cookies are strings of text created by a web application and stored on the client used by the user to access the Internet (PC, smartphone, tablet, etc.) and then retransmitted when the user accesses the Internet again. Cookies make it possible to collect information on the navigation made by the user on the Sites, for example to remember language preferences or the currency used for a purchase. Cookies may be stored permanently on the device and have a variable duration (so-called persistent cookies), but may also disappear when the browser is closed or have a limited duration (so-called session cookies). Cookies may be set by the website you are visiting (so-called first-party cookies) or may be set by other websites (so-called third-party cookies).

According to the characteristics and use of cookies we can distinguish different categories:

- **Strictly necessary cookies.** These cookies are indispensable for the correct operation of the Site and are used to manage the session, login and access to reserved functions of the site. The duration of the cookies is strictly limited to the work session (once the browser is closed they are deleted).
- **Analytics and performance cookies.** These are cookies used to collect and analyse site traffic and usage. These cookies make it possible, for example, to detect whether the same user returns at different times. They also make it possible to monitor the system and improve its performance and usability. These cookies can be deactivated without any loss of functionality.
- **Profiling cookies.** These are cookies used to create a profile of the user, and then send him/her advertising messages in line with the preferences expressed by the same during previous browsing.

Third-party cookies

When visiting a website, one can receive cookies both from the site visited ('owners') and from sites operated by other organisations ('third parties'). A notable example of this is the presence of 'social plug-ins', i.e. the integration of third-party maps. These are parts of the visited page generated directly by these sites and integrated into the page of the host site. The most common use of social plug-ins is for the purpose of sharing content on social networks, while the use of maps makes it possible to locate the activity according to established geographical coordinates.

The presence of these services entails the transmission of cookies to and from all sites operated by third parties. The management of the information collected by "third parties" is governed by the relevant policies to which please refer.

For more information on the types of cookies, their characteristics and functioning, see <http://www.allaboutcookies.org>, www.youronlinechoices.com, <http://cookiepedia.co.uk> and the new measure of the Garante Privacy Guidelines cookies and other tracking tools - 10 June 2021 (<https://www.garanteprivacy.it/home/docweb/-/docweb-display/docweb/9677876>).

WHAT COOKIES AND TOOLS ARE PRESENT ON OUR SITE?

Only necessary technical or session cookies are present on our site.

The user has the possibility of blocking or deleting cookies via the configuration of their browser. As a rule, these programmes also allow you, with a specific option, to specifically block third-party cookies. Each browser has different procedures for managing cookies, below is a link to specific instructions for the most popular ones:

- Microsoft Edge: <https://support.microsoft.com/it-it/help/4027947/microsoft-edge-delete-cookies>
- Google Chrome: <https://support.google.com/accounts/answer/61416?hl=it>
- Apple Safari: http://support.apple.com/kb/HT1677?viewlocale=it_IT
- Mozilla Firefox: <https://support.mozilla.org/it/kb/Attivare%20e%20disattivare%20i%20cookie>

We would also like to remind you that if you completely disable cookies in your browser, you may not be able to use all interactive features.

WHO ARE THE RECIPIENTS OF THE DATA?

The processing operations connected to the web services of this site take place at the aforementioned offices of the Data Controller and are carried out only by personnel specifically appointed for this purpose. If necessary, the data may be processed by the staff of the company in charge of maintaining the technological part of the site.

WHAT ARE THE RIGHTS OF THE PERSONS CONCERNED?

We would also like to inform you that, in relation to the data itself, you may exercise at any time the rights provided for in CHAPTER III of EU Regulation 2016/679. In particular, you can ask the Data Controller for access to the data concerning you, for their rectification or deletion, to object in whole or in part to the use of the data, as well as to exercise the other rights recognised by the applicable regulations. These rights may be exercised by writing to info@robans.com.

Pursuant to Article 77 of EU Regulation 2016/679, it is also possible to lodge a complaint with the Data Protection Authority if you believe that the processing violates the aforementioned Regulation